



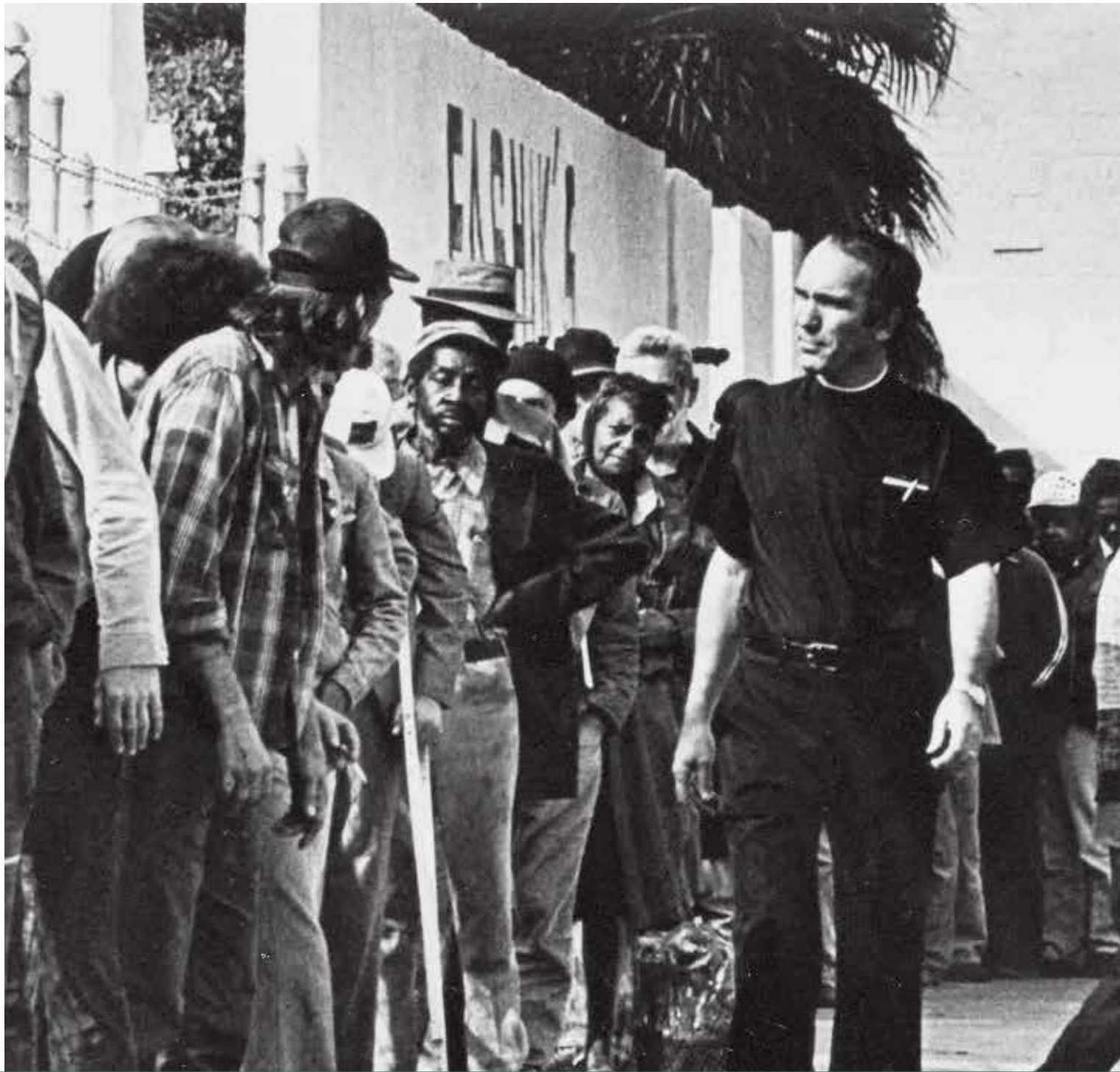
Camillus
House

A Ministry of the Hospitaller
Order of St. John of God

2020 ANNUAL REPORT

HOPE, HEALING, AND COMMUNITY

SINCE 1960



MISSION STATEMENT

ROOTED IN THE COMPASSIONATE HOSPITALITY OF ST. JOHN OF GOD, WE IMPROVE THE QUALITY OF LIFE OF THOSE WHO ARE VULNERABLE AND HOMELESS IN SOUTH FLORIDA THROUGH THE PROVISION OF A CONTINUUM OF HOUSING AND SUPPORTIVE SERVICES.

DEAR FRIENDS,

We started 2020 with great hope and big plans for what lay ahead. But, as is often said, “nothing ever goes as planned.” With little warning, COVID-19 hit and turned everyone’s world upside down. In the midst of the crisis, we shifted our focus to keeping our clients safe and healthy. You’ll read more about those efforts in these pages.

But the pandemic did not stop our plans. Despite contending with challenges brought on by COVID-19, we nonetheless forged ahead with critical work – expanding our capacity to serve. We may never have faced a challenge so daunting as the pandemic, but as always, with God’s grace and faithful and generous supporters like you behind us, we prevailed.

Even as we continue dealing with the special demands of the pandemic, our long-term goal of ending chronic homelessness in Miami-Dade County remains unchanged. And with the help of compassionate friends who share in our mission, we’ll continue advancing this good work started by one man of God – Brother Mathias Barrett – feeding another man in need, more than 60 years ago.

With gratitude for your ongoing support,

In times of crisis, it’s easy to be overwhelmed by feelings of fear. But as a beacon of hope to Miami-Dade’s poor and vulnerable for decades, Camillus House must remain strong. We must continue providing a living example of “mission in action” to encourage all in our community – those we serve, and those whose generosity makes the work possible.

But how then to overcome the fear? I think of the Bible passage where the disciples are out fishing on the Sea of Galilee. A terrible storm kicks up and massive waves nearly swamp their boat. Fearing for their lives, the disciples wake Jesus who is sleeping. He calms the wind and the waves, and then asks the disciples, “Why are you so afraid? Do you still have no faith?”

This story reminds me that – especially in difficult times – we must have faith. We cannot give in to fear. And here at Camillus House, we won’t. With your help, we’ll minister in faith to our neighbors in need, the hungry, the homeless, the abandoned, and the neglected of our community. This is our mission and our work, always. And even in the most trying of times we’ll find courage in our faith and carry on providing help and hope where it is most needed.

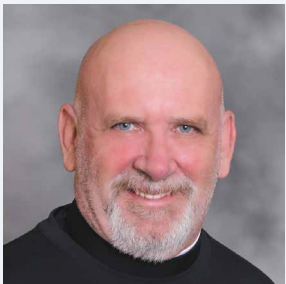
With prayers and thanks,



Paul Lowenthal
CHAIRMAN



Hilda M. Fernandez
CEO



Prior Br. Richard Moore, O.H.
HOSPITALER ORDER OF ST. JOHN GOD

ONE ACT OF FAITH

GIVES RISE TO A THRIVING MINISTRY OF HOPE



CAMILLUS HOUSE IS NOT ONLY A POWERFUL FORCE FOR GOOD IN MIAMI-DADE COUNTY, BUT A NATIONALLY RESPECTED LEADER IN THE FIGHT AGAINST HOMELESSNESS ACROSS THE COUNTRY.

It started in 1960 with a small act of kindness. Brother Mathias Barrett gave a hungry, newly arrived Cuban exile a bowl of corn flakes and milk. That simple act of mercy and kindness – a response to Matthew 25:35, “I was hungry, and you gave me something to eat...” – marked the beginning of Camillus House.

In the more than six decades since, this ministry has flourished, bringing hope, healing, community and dignity to hundreds of thousands in need. Today, as the largest and one of the oldest service providers caring for the homeless in South Florida, Camillus still serves more than 1,000 meals a day to the hungry. But that’s only the beginning. In fact, Camillus House is now the most broad-based homeless services provider in our community, helping the poor and vulnerable not only with food and shelter, but with clothing, job-training, counseling, medical assistance, and other tools that help rebuild broken lives.

In addition, we continue progressing toward our long-term goal of ending chronic homelessness in Miami. In all our efforts, the legacy of compassion, kindness, and hospitality that marked our work from its quiet start – feeding one hungry man – remains.

HOMELESSNESS IN MIAMI

3,560 HOMELESS PERSONS ARE ESTIMATED TO BE IN MIAMI-DADE COUNTY, A 3% INCREASE FROM 1 YEAR AGO. THE UNSHELTERED POPULATION HAS INCREASED 1%

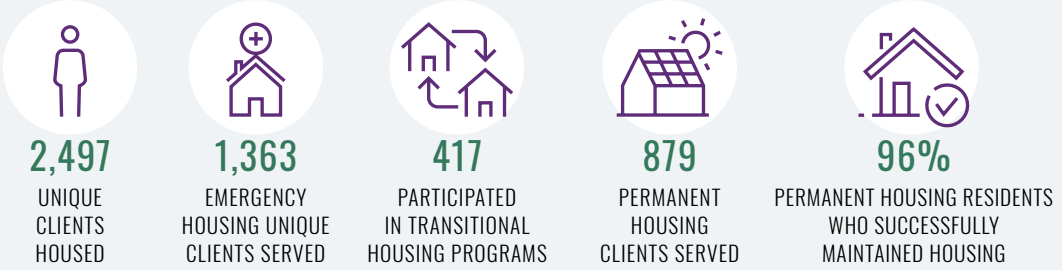
ALL HOMELESS	EMERGENCY HOUSING SHELTERED AND HOTEL/MOTEL	TRANSITIONAL HOUSING SHELTERED	SAFE HAVEN HOUSING	UNSHELTERED	TOTAL
NUMBER OF PERSONS 2020	1,998	515	27	1,020	3,560
NUMBER OF PERSONS 2019	1,830	597	37	1,008	3,472
NUMBER OF PERSONS JAN 2018	1,847	594	45	1,030	3,516
CHANGE	168	-82	-10	12	88
% CHANGE	9%	-14%	-27%	1%	3%

SOURCE: MIAMI-DADE COUNTY (HOMELESS TRUST DATA SHELTERED AND UNSHELTERED COUNT JAN/2020)

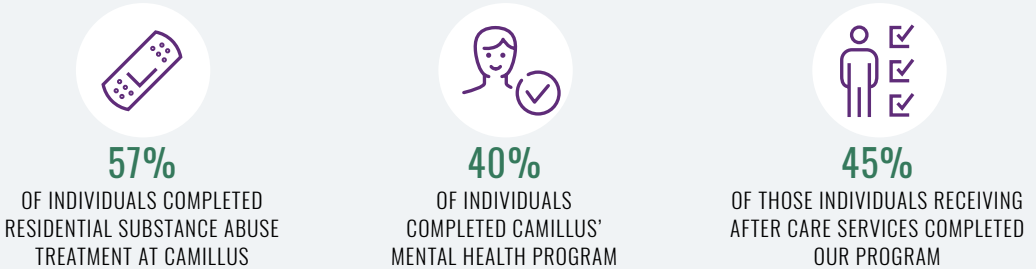
PROGRAM IMPACT

LAST YEAR, CAMILLUS HOUSE PROVIDED MORE THAN 24,400 SERVICES TO PEOPLE IN NEED BY FEEDING THE HUNGRY, CARING FOR THE SICK, PROVIDING HOUSING FOR THE HOMELESS, AND MEETING OTHER PRESSING NEEDS OF INDIVIDUALS AND FAMILIES IN TROUBLE. IN FISCAL YEAR 2020, CAMILLUS HOUSE HELPED OUR COMMUNITY’S MOST VULNERABLE FAMILIES AND INDIVIDUALS.

HOUSING PROGRAMS



HEALING PROGRAMS



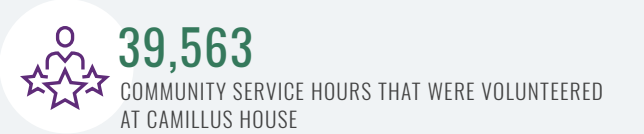
HOSPITALITY PROGRAMS



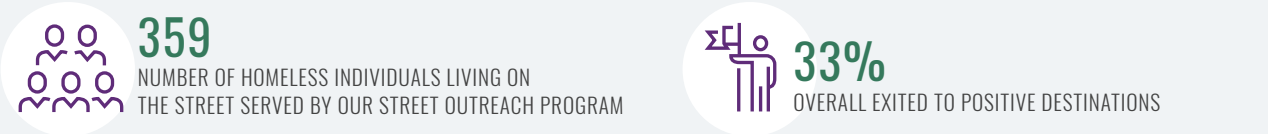
HOMELESS PREVENTION



VOLUNTEERS



LAZARUS & PATH PROGRAM (STREET OUTREACH)



OUR MISSION IN ACTION

Caring friends like you are the unspoken heroes behind Camillus House's ministry to Miami-Dade County's poor and vulnerable. Here are some ways YOU changed lives in our community and made South Florida a better place in 2020.

SPECIALIZED OUTREACH TO HOMELESS PERSONS WITH MENTAL ISSUES

Camillus House was selected as the local provider of PATH (Projects for Assistance in Transition from Homelessness), a federal program to help adults who have mental health issues, specially those with serious mental illness. The PATH team works to establish connection and trust with up to 200 homeless men and women each year, hoping eventually to enroll them in the life-changing program. The work is difficult – building bridges to those who are homeless because of mental illness or substance abuse takes patience and persistence. Those who accept help – about 100 of the initial 200 – receive psychological and medical help, including assessment and diagnosis, medication management, and access to treatment for chronic conditions. The goal is to get these individuals off the street and into safe housing, and to connect them to other healthcare and social services.

EXPANDED HOUSING SERVICES

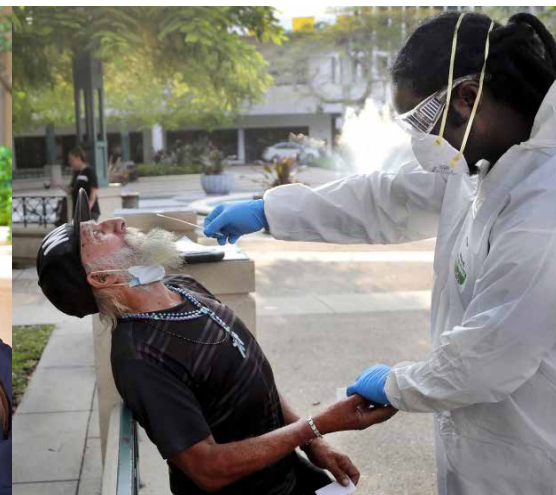
In 2019-2020 Camillus expanded services to include St. John's, a new 27-bed scattered-site permanent supportive housing program. Camillus House is, for the first time, piloting a "scattered site shared housing" model with this program in which residential units rented from private landlords in the community are shared by single, chronically homeless adults to make living expenses more affordable for this at risk and disadvantaged population.

Camillus House began offering Rapid Rehousing services for the first time in 2019 through federal funding via the local Continuum of Care, making us one of the only agencies providing services at every level of the Continuum of Care from outreach to shelter to permanent housing. Rapid Rehousing provides rental assistance and supportive services for a period of up to 24 months. The program aims to move households on to independent living within 6 months, however, the plan for each household is individualized and the level of support given determined by that particular household's situation.

With the addition of the PATH program, Camillus House now provides the only two specialized outreach teams to serving the chronic and mentally ill homeless in Miami-Dade County.

CONTINUED EXCELLENCE IN DELIVERY OF SERVICE

The internationally recognized Commission on Accreditation of Rehabilitation Facilities (CARF) recertified Camillus House with a three-year accreditation for five integrated alcohol and drug/mental health treatment services we provide. This is our second successful three-year accreditation, a testament to the quality services provided to our clients in our residential, behavioral health treatment programs, as well as our Assertive Community Treatment (ACT) services provided to residents in our scattered site permanent supportive housing programs. The accreditation – effective through May 2023 – represents the gold standard of health and human services.



COVID-19 RESPONSE

WORKING THROUGH THE PANDEMIC

When COVID-19 hit, Camillus House leadership quickly decided to continue our programs despite the steep requirements of operating safely in a pandemic. We knew our community's poor and vulnerable needed us. We also knew we'd have to be extremely vigilant to keep both clients and staff safe.

To begin with, all are required to wear masks. In addition, residents get twice-weekly temperature checks and a weekly interview and questionnaire about possible symptoms. Testing is also regularly scheduled – and mandatory. Other safety-related Camillus House campus modifications include hand-washing stations throughout the facility; dining hall table seating limits; the placement of hand sanitizer dispensers throughout; retrofitting some spaces with Negative Pressure and UV lighting to provide on-site quarantine, if needed; six ozone cleaners placed in community areas overnight; and reconfigured dormitory rooms for better social distancing. An extensive and intensive daily cleaning and disinfection program is carried out by our committed staff.

We've also continued, albeit with extra safety protocols, our Day Center services for the homeless, including a bagged breakfast, mail room services, fresh clothing, and showers. Likewise, our Lazarus Project specialized outreach program that treats the severely mentally ill street homeless—including providing mobile COVID-19 testing—continues. Unfortunately, the pandemic has required us to temporarily suspend our robust volunteer program, making many activities, including our dining operations serving 1,000+ meals daily, much more difficult to carry out. In total, the special pandemic protection measures have led to an extra \$350,000 in fiscal year 2020 unexpected expense.

Like everyone, we look forward to the end of the pandemic, but until then, we will stay faithful in our work to help the poor and vulnerable who have been hit hardest.

- Hilda M. Fernandez
CEO

‘CAMILLUS PRETTY MUCH SAVED MY LIFE’

A YOUNG CUBAN IMMIGRANT FINDS HIS WAY FORWARD

After growing up in Cuba, Gabriel* made it to Miami just a few years ago. He moved in with his mother and grandmother. But when the family lost their home, Gabriel couldn’t find a place to stay. “I went to live in the airport for two weeks until I found Camillus,” he explains.

As a client of the Camillus Youth Housing Initiative (CYHI), Gabriel is grateful for the gift of transitional housing, for anywhere from six to 24 months, provided by Camillus House for young people ages 18 to 24 years old.

“We are fed three times a day. We are given a room, bed, shower —even healthcare, so we are provided with pretty much everything we need, so that can be a big help,” Gabriel says. “In my situation, I’m pretty sure that was lifesaving. I don’t know what I would have done if it weren’t for Camillus.”

CYHI’s intensive case management connects young clients like Gabriel with educational and vocational training, life-skills training, comprehensive assessments, employment, benefits assistance, meals, transportation assistance, referrals to mental and physical health services, and more.

“This program has helped me a lot because the reason I was homeless is I didn’t have my papers. I didn’t have a work permit. I couldn’t do anything about it and Camillus pretty much saved my life.” An attorney providing free legal assistance through Camillus House helped Gabriel get his employment authorization document. After volunteering in the Camillus kitchen and completing GED coursework to earn a high school degree, he now works part-time at a department store. Gabriel’s also looking for an additional job to continue his journey forward.

As he builds his savings and self-confidence, he’s already planning his life after Camillus House. “I’ll rent somewhere,” he says, “probably with roommates until I get a job where I can make enough money to buy a house.”

Thanks to the CYHI program, Gabriel is on his way.

“In my situation, I’m pretty sure that was lifesaving. I don’t know what I would have done if it weren’t for Camillus.”
- Gabriel

* Name changed to protect client identity.

LEAVING CHRONIC HOMELESSNESS BEHIND

THIS ARTIST’S JOURNEY TO A BETTER LIFE BEGAN AT THE DAY CENTER

Think of Barry Glenn as the quintessential Camillus House success story.

Barry began his journey to a better life through the Camillus Day Center, a core program that provides people living on the streets with access to the basics: meals, showers, fresh clothing, and mail services. It’s a chance for the chronically homeless to learn more about Camillus House. Ideally, trust is built, and they end up coming off the streets and into housing. And that’s exactly what Barry did.

“I’m grateful that I got in when I did,” he says. “I’ve been helped a lot and it also helps me a lot to be here, especially this program.” Barry’s talking about Camillus House’s arts therapy program. “I’ve always been involved with performing arts and painting and drawing and stage life,” he says.

Barry lives at Cedars Court at the main Camillus campus, which provides permanent housing for persons who were once chronically homeless. Tenants with disabilities like Barry (he suffered a stroke precipitated by drug addiction) pay a



portion of their income towards the low rent collected. There are computer and exercise rooms.

Barry wakes early each morning. He steps out on his balcony, breathes in the fresh air, and makes his way down to the Camillus art therapy room directly below his home. Then he settles into his work, lost in his painting for hours.

Barry has exhibited his art in Coral Gables. One favorite work features three people rendered in earth tones. “Everybody’s holding each other’s backs,” he explains, “like saying, ‘I got your back’ and it’s no particular group of people – that’s why they’re that color.”

Barry’s grateful for his journey out of homelessness and for the blessing of Camillus House, where dedicated case workers have accompanied him on his journey from the streets to a permanent home and new found purpose in life. This is Barry’s story of hope. It’s also the story of Camillus House’s mission in action. For many, including Barry, a life transformed begins with a meal and a shower at the Day Center...

‘I AM A QUEEN — THAT’S HOW THEY MAKE ME FEEL’

A SURVIVOR OF HUMAN TRAFFICKING REBUILDS HER LIFE THROUGH PROJECT PHOENIX

Helen De Hoy* grew up in Memphis, Tennessee, with five siblings, no father and a mostly absentee mother. “She wasn’t an at-home mother,” Helen says, “so we had to learn everything on our own. We had to cook on our own, we had to basically raise ourselves.”

After child protective services intervened, Helen moved in with her aunt. From there she bounced from foster home to foster home. Helen was lost and like many young women who get caught up in human trafficking and sold for sex, dancing in the strip club was the first step. “Easy money. You know, you just go in and dance,” Helen remembers thinking. “Guys just give you money cuz you look good.”

But dancing soon became prostitution, and from the strip club Helen took her services to the street. Then to different

states. New Orleans first. “At the time, I didn’t look at it like that,” Helen says about the pimps and traffickers who sold her. “Being beaten because I didn’t want to do certain things” came later, though. In Texas. And then South Florida.

After a particularly severe beating from her human trafficker, Helen was convinced by women from the State Attorney’s Office to take part in Project Phoenix, Camillus House’s 16-bed residential treatment and recovery program for adult survivors of human trafficking. It’s one of the few places in Florida women victimized by commercial sexual exploitation can find specialized help.

At first, Helen cried every day, lamenting what she perceived as lack of freedom. But through counseling sessions and group therapy, her mindset shifted. “Everybody was telling me and showing me that I am, how can I say it, that I am beautiful for

once... I am a queen, that’s how they make me feel,” Helen says. The program has increased Helen’s sense of self-worth tenfold. She has earned several certificates from the culinary arts training offered by Miami Dade College in the Camillus House main campus kitchen and she now prepares food at a local restaurant where she heads up the nightshift.

Though Project Phoenix residencies can last up to two years, Helen is recovering so quickly that her Camillus support team is already helping her look for new housing. But Helen won’t forget the difficult road she’s traveled. She looks forward to visiting Camillus and mentoring newly admitted women. She’s been where they are, and she wants to do all she can to help them heal and move on.

MISSION PARTNERS

WORKING TOGETHER TO LIFT UP OUR NEIGHBORS IN NEED

Camillus House is grateful for gifts and grants provided by the individuals, organizations and government agencies below, and for the generous, ongoing support of so many individuals in our community who, though not all named here, are vital to our work. We are especially thankful for the rapid and generous response we received from the community, foundations, and other friends when COVID struck. The groundswell of support provided us with great encouragement when Camillus House decided to continue initiatives and programs during a time of great uncertainty.

CORPORATE PARTNERS

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Amerant Bank
American Airlines, Inc.
Archdiocese of Miami
ASP Enterprises
Bank of America/Bank of America Charitable Foundation, Inc
BankUnited
Baptist Health South Florida
Bayside Marketplace
BB&T
Berger Singerman
Briggs Equipment
Brightline Trains LLC
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Williamson Automotive
Zoo Miami

LOCAL, STATE AND FEDERAL SUPPORT

11th Judicial Circuit, Criminal Mental Health Project/Jail Diversion Program
11th Judicial Circuit, Veterans Treatment Court
City of Coral Gables
City of Miami
City of Miami, Downtown Development Authority
City of Miami, Omni CRA
City of Miami-Beach
FEMA Emergency Food & Shelter Program Florida
Department of Children and Families Florida
Department of Health
Florida Department of Transportation
Miami-Dade County, Community Based Organizations/OMB
Miami-Dade County Homeless Trust
Miami-Dade County, Public Housing and Community Development (PHCD)
South Florida Behavioral Health Network
U.S. Department of Housing and Urban Development (HUD) / Continuum of Care
U.S. HUD Emergency Solutions Grant, Miami-Dade County
U.S. Department of Justice, Office of Victims of Crime
U.S. Department of Veteran’s Affairs, Grant Per Diem

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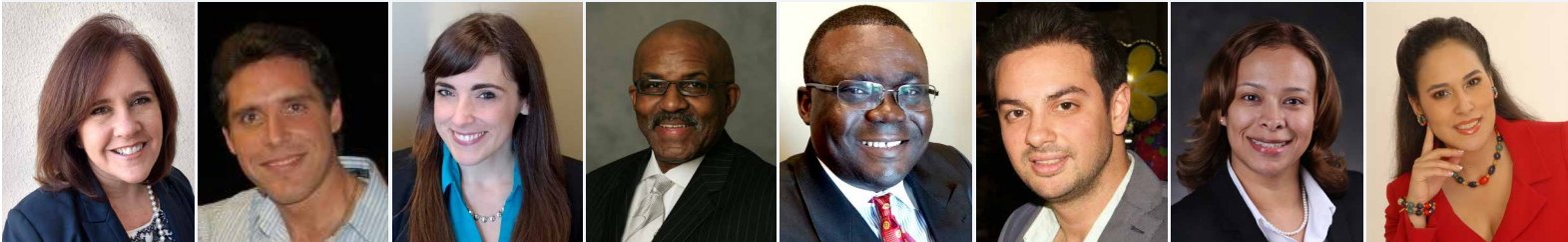
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CAMILLUS HOUSE LEADERSHIP



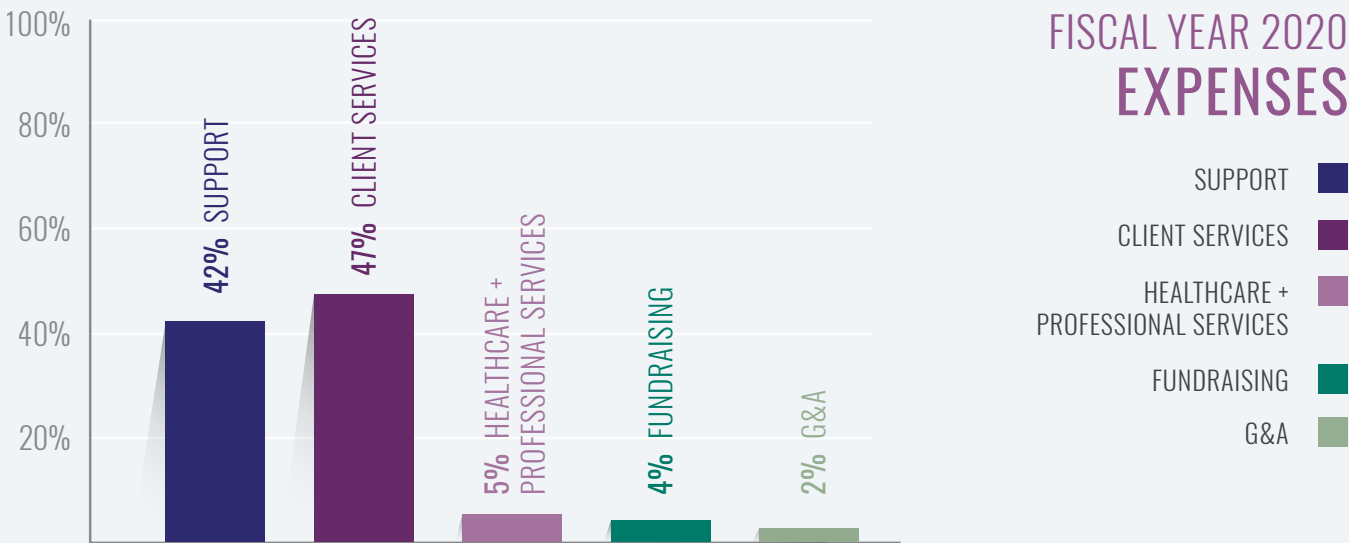
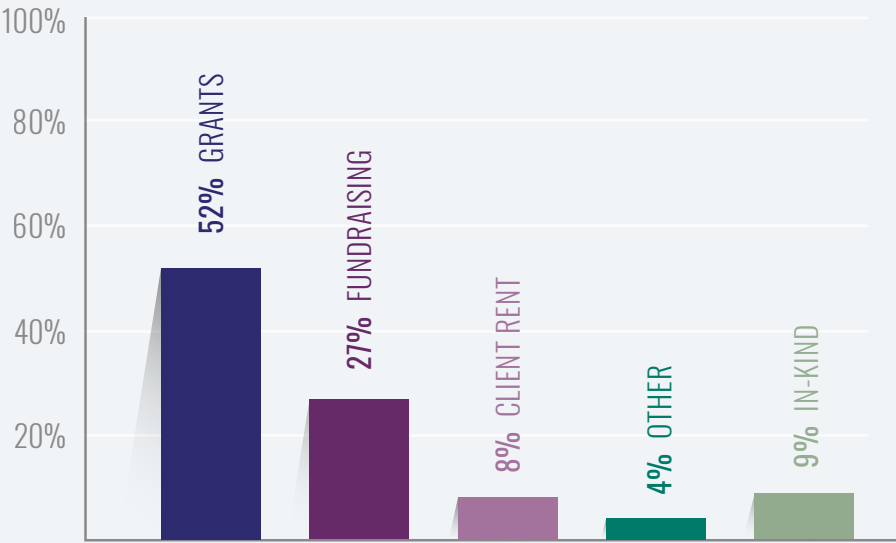
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FINANCIAL SUMMARY

CAMILLUS HOUSE’S SOUND FISCAL MANAGEMENT PRACTICES AND COMMITMENT TO ACCOUNTABILITY AND TRANSPARENCY HAVE EARNED GOLD STAR RATING FROM GUIDESTAR AND THE HIGHEST 4-STAR RATING FROM CHARITY NAVIGATOR, AMERICA’S LARGEST INDEPENDENT CHARITY EVALUATOR.

FISCAL YEAR 2020 REVENUE

- GRANTS
- FUNDRAISING
- CLIENT RENT
- OTHER
- IN-KIND



FISCAL YEAR 2020 EXPENSES

- SUPPORT
- CLIENT SERVICES
- HEALTHCARE + PROFESSIONAL SERVICES
- FUNDRAISING
- G&A



WHEN WE FIRST ENCOUNTER MANY WHOM WE SERVE, THEY ARE BROKEN. NO FRIENDS. NO FAMILY. NO ONE TO TURN TO FOR HELP.

In that moment of emptiness and despair, Camillus House recognizes their humanity and, without judgement, welcomes them with open arms. For more than 60 years, we've served the homeless, the hungry, and other vulnerable neighbors in our community. Because of generous friends like YOU, we have the resources and programs to help them with everything from food, to safe shelter, to medical care, to counseling, job training, and more. Not least, thanks to you, we provide them with the gift of hope.

“DO GOOD FOR YOURSELF
BY DOING GOOD FOR OTHERS.”

-ST. JOHN OF GOD



Hospitaller Order of Saint John of God

St. John of God (1495-1550) was founder of the Hospitaller Order of St. John.

Camillus House is a Ministry of the Hospitaller Brothers who continue St. John of God's mission today, caring for the poor and sick in 53 countries.



Camillus House

A Ministry of the Hospitaller Order of St. John of God

1603 NW 7TH AVENUE MIAMI, FL 33136

CAMILLUS.ORG |    