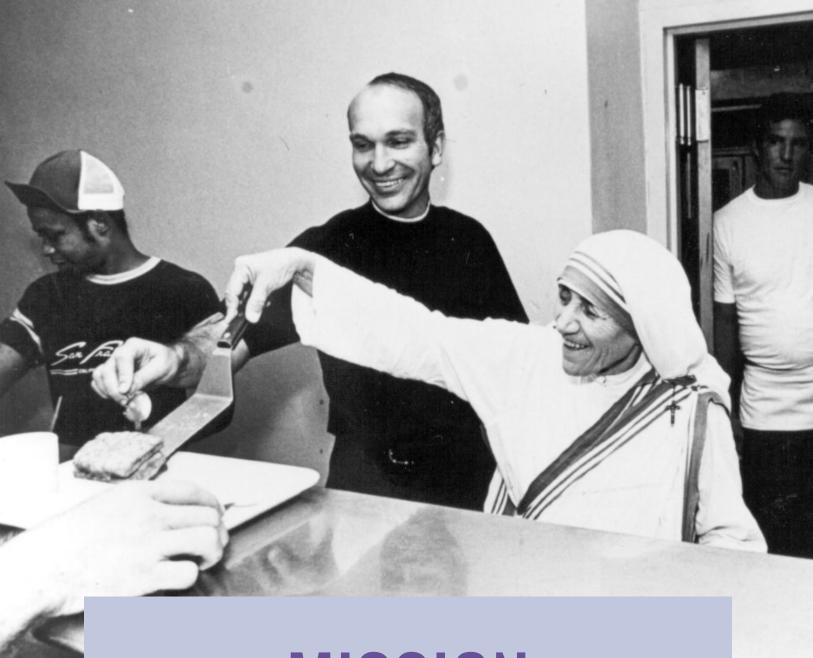


## Camillus House

A Ministry of the Hospitaller Order of St. John of God

MIAMI DADE'S BEACON OF HOPE SINCE 1960



# MISSION STATEMENT

ROOTED IN THE COMPASSIONATE HOSPITALITY OF ST. JOHN OF GOD, WE IMPROVE THE QUALITY OF LIFE OF THOSE WHO ARE VULNERABLE AND HOMELESS IN SOUTH FLORIDA THROUGH THE PROVISION OF A CONTINUUM OF HOUSING AND SUPPORTIVE SERVICES.

# DEAR FRIENDS,

With the biggest challenges of the pandemic easing up, our core programs to serve the homeless and hungry of Miami-Dade returned to "full speed ahead." We're also ecstatic to have our faithful volunteers back. And with our Day Center reopened, we regained our first point of contact with homeless individuals, who in receiving a shower, a meal, and other basic services, gain trust in Camillus. From there, case management and the opportunity for long-term change happens. We're grateful to turn our primary focus back to ending homelessness, but we're also proud of our response during the pandemic. We administered thousands of COVID tests and provided weekly vaccination clinics. These proactive measures meant that in the first 18 months of the pandemic, when more than 1,600 clients were served at our main campus we had only 71 positive cases of COVID. In short, we have grown in our ability to navigate in times of crisis should another arise. Meanwhile, current challenges are formidable: inflation is at a 40-year high and our housing market

is the most expensive in the nation. Unsurprisingly, the number facing hunger and homelessness in Miami-Dade grew this past year. But Camillus House remains steady, strong, and committed, a beacon of hope to the most vulnerable. With God's grace and faithful and caring supporters like you behind us, we'll continue to provide help and hope to our neighbors in need through every challenge.

Grateful for your support,



Paul Lowenthal CHAIRMAN



Hilda M. Fernandez CEO

Sometimes I'm asked what it's like to work surrounded by so much hardship. Individuals and families struggling to keep up with rising costs. People living on the street in the grip of mental illness or substance abuse. Others who are sick but can't afford to see a doctor, and so on. "This work isn't easy," I say. But that's only the first part of my answer. I then think of a quote from St. John of God and add: "Labor without stopping, do all the good works you can, while you still have the time." Frankly, that's a great answer for facing any daunting challenge in life. But I find it especially helpful at Camillus House. The work is rarely easy, and often mixed with heartbreak and disappointment. But there are holy moments too... the gratitude in the eyes of a person living on the street when they receive medicine from our outreach team, the smile of a worried mother who's received the help to feed her children. I'm grateful for these little signs that our work makes a difference, and for our generous and compassionate supporters who make every good work we carry out possible.



Brother Prior Gary Hill, O.H. VICE PRESIDENT, MISSION INTEGRATION

With thanks and prayers,

CAMILLUS HOUSE CONTINUES
A 62-YEAR HISTORY OF MEETING BIG
CHALLENGES HEAD ON

For more than six decades, Camillus House has shined as a beacon of hope across Miami-Dade County. Brother Mathias Barrett provided the first spark 62 years ago when he offered a bowl of cornflakes to a hungry Cuban exile. More than a meal, it was a sign of the compassion that figured into the multi-textured, multi-cultured fabric of this growing community. From that inauspicious beginning, a strategic, life-transforming organization grew. Today, Camillus House is the most broad-based homeless service provider in the county. Our comprehensive system of care offers a roadmap to a better future for homeless women and men to achieve permanent housing and overall stability in their lives. We make this possible through counseling, treatment, job-training, medical care, and other resources that help our neediest neighbors reintegrate into society. Camillus also meets more basic needs, providing meals every day to hungry people - thousands of meals each month. In these times when the ongoing challenges of the pandemic and now inflation are front of mind, Brother Mathias's charitable act of one meal for one hungry man seems a distant memory. In some ways, it is. But his intentional act to take concrete action to help a neighbor in need still marks our work today. We nurture that compassionate thinking in our staff and volunteers and applaud it in our generous donors. It's the constant that connects our past to the present and future, and the reason the beacon of Camillus House continues shining bright today.



3,440 persons are estimated to be homeless in Miami-Dade County, a 7% increase from 1 year ago. The unsheltered population has increased by 9%.



TOTAL CHANGE: +216 PERSONS

+7%

## **PROGRAM IMPACT**

#### LAST YEAR, CAMILLUS HOUSE SERVED MORE THAN **25.927** PEOPLE IN NEED.

We fed the hungry, provided housing for the homeless, placed individuals in gainful employment and met other pressing needs of individuals and families in trouble. In fiscal year 2022, Camillus House helped our community's most vulnerable families and individuals, as follows:

### **HOUSING PROGRAMS**



**CLIENTS** HOUSED



HOUSING

**CLIENTS SERVED** 



PARTICIPATED IN TRANSITIONAL HOUSING PROGRAMS



HOUSING CLIENTS **SERVED** 



99% OF PERMANENT HOUSING RESIDENTS SUCCESSFULLY MAINTAINED HOUSING



RAPID REHOUSING **CLIENTS SERVED** 

#### **HOSPITALITY PROGRAMS**



UNIQUE CLIENTS SERVED IN OUR "DAY CENTER" PROGRAMS



194,221

SERVED



**PROVIDED** 



**CLOTHING DISTRIBUTION** SERVICES PROVIDED

### **HEALING PROGRAMS**



OF INDIVIDUALS COMPLETED RESIDENTIAL SUBSTANCE ABUSE TREATMENT AT CAMILLUS



OF INDIVIDUALS COMPLETED CAMILLUS MENTAL HEALTH **PROGRAMS** 

### STREET OUTREACH



SPECIALIZED STREET OUTREACH TEAMS





WERE PLACED IN HOUSING



16,501 CALLS WERE TAKEN TO ASSIST INDIVIDUALS WITH EVICTIONS OR FROM BECOMING HOMELESS



**COMMUNITY SERVICE** HOURS VOLUNTEERED AT CAMILLUS HOUSE

## POWERED BY LOVE IN ACTION

WHEN CARING FRIENDS LIKE YOU STAND WITH CAMILLUS HOUSE, NEW HOPE IS GENERATED – EVEN THROUGH A PANDEMIC AND IN THE FACE OF SEVERE ECONOMIC CHALLENGES. HERE ARE JUST A FEW STORIES THAT SHOW HOW YOUR SUPPORT IMPACTED – AND SOMETIMES TRANSFORMED – LOCAL LIVES IN FISCAL YEAR 2022

### **'YOU ACTUALLY CARE'**

### TWO HOMELESS MEN, FRIENDS AND VETERANS, LEARN TO TRUST - AND LOOK TO CHANGE THEIR LIVES

Among the many stories of individuals who have fallen into homelessness, few are as heartbreaking as those of men or women who ended up living on the streets after serving our country. Darnell Metcalf and Rodney Grant share that background. Though they served at different times and in different places, Metcalf, 59, and Grant, 53, are both Marine Corps veterans. Both ended up homeless and became friends after meeting at the downtown Miami-Dade Public Library. The two slept on the streets of Miami – one near a restaurant, one behind the FTX Arena. Most days they'd meet up and hang out at the library. But when Jenny Gomez, Director of Behavioral Health Services at Camillus House, attempted to help the men through a program to assist the chronically homeless, they resisted. It took months and an unexpected opportunity for Gomez to earn their trust.

One day at the library, Grant began yelling that his wallet with money and ID had been stolen. After Gomez helped Grant get his ID back, he finally let down his guard. "You actually care," he told her. With an inroad established, Gomez continued building trust with Grant and Metcalf, and late last fall, she arranged for the two to become roommates at Camillus House's Brother Bill Bridge program at the Somerville Residence – a new, 28-bed shared permanent housing program designed to help with hard to serve cases and prepare them to transition into fully independent living. The vets, now roommates, moved into a newly refurbished 2-bedroom, 2-bath, internet-equipped townhouse. Residents in this program must participate in case management and have access to everything from mental health and substance abuse treatment to counseling, life skills training, help in finding employment, and whatever else they need to heal and rejoin society.

The morning after Grant's and Metcalf's first night in their new home, Gomez stopped by to check on them. Both hugged her and then traded high-fives. The truth had started to sink-in: The men realized they now had everything necessary to rebuild their lives – and reason to believe in a better future.

\*The Florida Catholic contributed to this account.



**DARNELL METCALF, LEFT, AND RODNEY GRANT** ON THE BALCONY OF THEIR NEW HOME, CAMILLUS HOUSE'S SOMERVILLE RESIDENCE. PHOTO: MARLENE QUARONI | FC

## A STEPPING STONE OUT OF CHRONIC HOMELESSNESS

- BROTHER BILL BRIDGE HOUSING

**WHAT:** Renovation of 12 apartments for shared permanent housing (28 beds) along with modification of select units to be handicap accessible

- -Remodeling of common area spaces on ground floor, including a teaching kitchen, public restrooms and residential laundry room
- -Creating ground floor office space, sectional roof replacements, waterproofing and exterior painting of the entire facility

**WHERE:** Somerville Residence, a campus-style housing facility that serves mostly veterans and chronically homeless individuals placed through Camillus House specialized outreach teams

**KEY PARTNERS:** The TD Charitable Foundation, the charitable giving arm of TD Bank, America's Most Convenient Bank\*, CITY Furniture and Miami-Dade County Homeless Trust

**NOTEWORTHY:** "This was truly a private/public partnership that will transform the lives of countless individuals for years to come, while helping Camillus House move the needle in our goal to end chronic homelessness in Miami." – Hilda Fernandez, CEO.

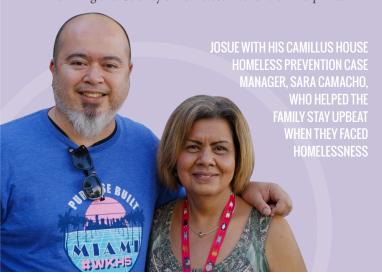
## SAVING VULNERABLE NEIGHBORS FROM **HOMELESSNESS**

STANDS STRONG

As a trusted partner in the fight against homelessness, Camillus House worked with Miami-Dade County and the City of Miami during the pandemic to disburse Federal CARES Act funding. Together we helped 239 households who'd lost their homes or were at risk of homelessness. Meanwhile, the June 24, 2021, collapse of the Champlain Towers South condominium in Surfside left 98 dead and led, in the following weeks and months, to more buildings being condemned. With little warning, many Miami-Dade families were displaced. In response, Camillus was able to redirect funds from the CARES Act to help families who had nowhere to go, assigning our team of homeless prevention case managers to help them find a new home.

We were also able to use CARES Act funds to further our primary mission: guiding those in emergency circumstances from homelessness to permanent housing through our Rapid Rehousing program. The temporary rent subsidy gives clients additional time to stabilize in their own apartments, ensuring a greater likelihood that they will remain housed long term.

With the lifting of a federal moratorium on evictions during the pandemic, and with inflation and rising rents putting more individuals and families at-risk for eviction, we continue our efforts. While the causes and reasons for homelessness shift, our efforts to prevent or remedy it remain strong. Additionally, Camillus – through our Homeless Prevention Assistance Program - continues to be the "go to" point of contact for any confronting homelessness in the county, manning the County's Homeless Prevention Helpline.





### **AFTER SURFSIDE:** ONE FAMILY'S BRUSH WITH HOMELESSNESS

The Gonzalez family – Josue, Sandra, their 6-year-old, Dante; and their two dogs, Cleo and Nina - rented a small place in southwest Miami with Josue's parents living on the other side of the duplex. But when the owners decided to move back in, the Gonzalez family needed a new home. They hoped to find a place near Surfside/Bay Harbor with a good school for Dante. When they did, they were ecstatic.

Move-in day was meant to be a day of great joy, but when the family arrived, they were told the building had been condemned. In the aftermath of the Surfside condominium collapse, such news was becoming more common. The family was devastated. There they were, with box upon box of personal belongings, furniture, tools, toys - everything they owned in the world - and nowhere to go.

That's when Camillus House stepped in to help. We moved the unexpectedly homeless family into the Radisson on Collins and 92nd. They were able to register Dante for first grade at Ruth K. Broad Bay Harbor Elementary and we assisted the family with meals, parking, pet fees, and other necessities. Camillus also provided additional help later when the family found a permanent apartment.

The Gonzalez's are still adjusting to the difficulties and disruptions they experienced. With Josue's parents living with them, the new home is crowded. His parents are looking for a place but as seniors on a tight, fixed income, and local rents so steep, it's difficult. Still, the family feels blessed and grateful for the safety net Camillus House provided through a stressful and uncertain time in their life.

## PREPARING FOR SUCCESS

### **WORKFORCE DEVELOPMENT'S GREAT PROMISE**

Even in a strong job market, lack of training, skills and experience are major obstacles. Without them, those recovering from homelessness and seeking better-paying jobs will likely fall short. With them, they will be prepared to succeed at work and better able to handle rising rents, inflation, and other challenges. That's why Camillus House is so invested in helping provide the vocational training they need to succeed.

Our strategic programs train individuals for high-demand jobs in the culinary arts, construction, and the security field, among others. In partnership with Miami-Dade College, Florida International University, and Regions Security Services, we're offering training programs that provide certifications – and help level the playing field so that our clients can compete for good and meaningful jobs.

With a 70% job placement rate at graduation and starting salaries that meet or surpass local living wages, these programs are not only giving individuals a way out of poverty and homelessness, but a

rewarding career, a sense of self-worth, and hope for a better future.

Though the pandemic slowed the progress of the Workforce Development program, the generous support of The TD Charitable Foundation, the charitable giving arm of TD Bank, America's Most Convenient Bank\*, allowed us to grow our programs and ensure a strong future for this transformative initiative.

#### **WORKFORCE DEVELOPMENT FY2022:**

244 CLI

CLIENTS SERVED 129

CLIENTS SUCCESSFULLY

125

CLIENTS ENROLLED IN A TRAINING COURSE (SECURITY, CULINARY, ETC.) / 52% GRADUATION RATE (65 CLIENTS)

564

DIFFERENT SERVICES (TRAINING, JOB SEARCH, INTERVIEW REFERRALS, JOB PLACEMENT, GRADUATIONS) PROVIDED

CAMILLUS YOUNIVERSITY TEACHES SKILLS TO HELP CLIENTS DO BETTER AT WORK - AND IN LIFE

The success of Camillus House's Workforce Development Initiative has led to an exciting expansion called Camillus YOUniversity – CamYOU for short. This re-designed life skills curriculum complements the vocational training that participants receive through our Workforce Development offerings, and in general, helps all clients with the process of preparing for independent living. Learning at CamYOU centers on areas such as social/personal development, job readiness, and independent and healthy living. In its first three

months of operation, more than 120 classes were offered.

The life skills learned at CamYOU may be "soft," but they're as important as any vocational skills learned in the Workforce Development program. Structured like a traditional university, in addition to mandatory "core" courses, CamYOU offers optional specialized "elective" classes covering areas important to success in work and life. If a client seems ill-tempered, for example, their case manager might direct them to take a conflict resolution class. Computer Literacy and Cooking 101 remain popular electives.

Though CamYOU is still in its first few "semesters" since launching, it's already impacting once homeless men and women intent on rebuilding their lives. There's much still to be developed under this collegiate concept and we are already expanding our course catalog, establishing different life skills tracks, and implementing best practice curriculums for participants.







### A TRUE CHILD OF CAMILLUS

GROWING UP IN CAMILLUS HOUSING GAVE LORENZO'S FAMILY MUCH-NEEDED STABILITY. NOW CAMILLUS IS PROVIDING HIM WITH A SPRINGBOARD TO A BRIGHT FUTURE

He was only six in 2007, but Lorenzo A. still remembers the nine-hour trip to Miami. He recalls piling into the car with his mother and three sisters and heading south. "My mom was trying to get away from my abusive father and so we moved to Miami from our hometown of Sylvania, Georgia," said Lorenzo. "It's a very small town with no resources to help us start a new life."

They had nowhere to go except the open doors of a family friend, and after long weeks, a space became available at a shelter. "We lived there temporarily for about six months," Lorenzo recalls, until the family was able to transition to Mother Seton Village, Camillus-sponsored housing near Homestead Air Force base where they lived for almost two years. "It allowed my mom, me and my three sisters some stability while my mom was getting divorced. It allowed us to get on our feet and recover," said Lorenzo.

After graduating from high school in 2019, Lorenzo moved around, always finding work wherever he went. But he didn't have a real plan for his future. Because Camillus House had helped his family with kindness before, and now he had found himself on the verge of homelessness again, Lorenzo thought he should reach out for assistance.

Lorenzo was referred to Camillus as an unaccompanied youth (aged 18-24), where he was provided with a bed in our Youth Housing Initiative. Lorenzo moved in at the end of March. He's since

been working on his future by taking Camillus YOUniversity courses and through our Workforce Development program where he completed the Regions Security Training academy.

"Camillus House has been a great experience, the staff are very helpful and empathetic, always going out of their way to understand all their clients better," Lorenzo said. "I really appreciate their help and patience. Being around such a diverse group of people has taught me so many new things."

With a solid base and support from Camillus, Lorenzo is focused on building an even better future. "I want to go to college and get a business degree so I can help establish other organizations like Camillus House and help others out of situations like mine," he said.

He credits living at Camillus House with providing him the opportunity to find a job. He is currently working in security thanks to his Workforce Development training and hopes to find a second job.

"BEING AT CAMILLUS HOUSE HAS HELPED ME REGAIN MY STABILITY, ALLOWING ME TO WORK AND SAVE MONEY FOR WHEN I MOVE OUT. I'M ALSO HAPPY TO SAY MY MOM IS DOING GREAT AND MY SIBLINGS ARE ALL DOING BETTER IN THEIR ENDEAVORS. ALL OF THIS IS THANKS TO CAMILLUS HOUSE TAKING US IN, BACK IN 2007. WE COULDN'T HAVE DONE THIS WITHOUT THEIR HELP."

Name and photo have been changed for privacy

### **UPDATE FROM VERDE GARDENS**

#### WHAT A DIFFERENCE A YEAR MAKES!

In last year's Annual Report, we shared with you that Camillus House had added a new program site: Verde Gardens, a community of 145 households located at the former Homestead Air Force base. The program is flourishing, offering the community's almost 600 residents (of whom more than half are children) a range of supportive services for the whole family – integrating case management, job and life skills, and parent training. A host of activities is always available for girls and boys living at

Verde Gardens, from afterschool tutoring to summer camps to backpack giveaways, pumpkincarving and Easter egg hunts. Some kids are even learning to sail – while they learn to respect their teammates, coaches, and themselves – through Team Paradise, a special school at the U.S. Sailing Center in Coconut Grove. Your support makes such amazing programs possible!



## **OUR MISSION PARTNERS**

#### WHEN OUR COMMUNITY WAS HURTING, THESE CARING FRIENDS ENABLED US TO PROVIDE HELP

The individuals, organizations and agencies listed below were instrumental in our work this past year. Through their generous support, we continued our core mission of serving the homeless, even as we met the extraordinary challenges of the pandemic and affordable housing shortages. Without these supporters, the immediate relief and life-changing programs provided by Camillus House would simply not be possible. With infinite gratitude, we thank those listed here – and any inadvertently omitted — for their compassionate response to the needs of our most vulnerable neighbors.

#### CORPORATE PARTNERS

Advance Business Associates, LLP Allied Universal Security Services

Amerant Bank

American Airlines, Inc.

America Fastener

Archdiocese of Miami

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Bal Harbour Shops

Bank of America/Bank of America Charitable Foundation, Inc.

Baptist Health South Florida

Bay Plumbing Co.

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Camillus Health Concern

Carnival Cruise Lines

Church of the Epiphany

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11th Judicial Circuit, Criminal Mental Health Project/Jail Diversion Program

11th Judicial Circuit, Veterans Treatment Court

City of Coral Gables Police

City of Doral Police

City of Miami

City of Miami, Department of Housing & Community

Development

City of Miami, Downtown

Development Authority

City of Miami, Omni CRA City of Miami Beach

City of South Miami Police

FEMA Emergency Food & Shelter Program Florida

Florida Department of Children and Families

Florida Department of Transportation

Miami-Dade County, Community Based Organizations/OMB

Miami-Dade County Homeless

Trust

Miami-Dade County, Public Housing and Community Development (PHCD)

Office of the Florida Attorney General, Division of Victim Services and Criminal Justice Programs VOCA

Thriving Mind (South Florida Behavioral Health Network)

U.S. Department of Housing and Urban Development (HUD)

/ Continuum of Care
U.S. HUD Emergency Solutions
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U.S. Department of Justice, Office of Victims of Crime

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The State Attorney's Fund for a Safer and Healthier Community at The Miami Foundation

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Thea Werner George and Ellen Williams

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Alicia Castroverde de Aixalá\*

Bob Dickinson

David and Laurie McWilliams Chip and Pat Vandenberg

Anonymous Legacy Society Member

Anonymous Legacy Society Member

\*=Deceased

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Kenneth King VICE PRESIDENT, HOUSING



Barbara Romero, MBA VICE PRESIDENT, HUMAN RESOURCES

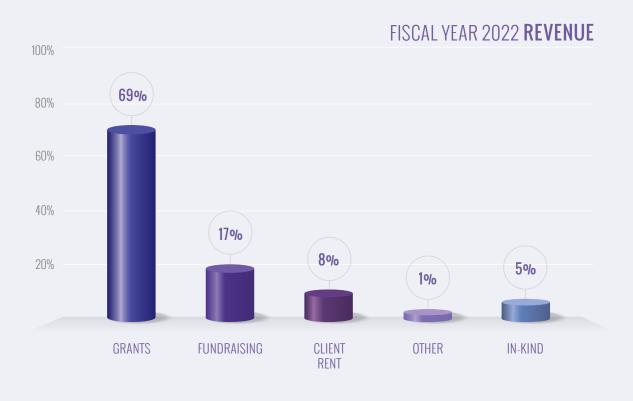


Jenny Gomez DIRECTOR, BEHAVIORAL HEALTH SERVICES

## FINANCIAL SUMMARY



CAMILLUS HOUSE'S SOUND FISCAL MANAGEMENT PRACTICES AND COMMITMENT TO ACCOUNTABILITY AND TRANSPARENCY HAVE EARNED A GOLD STAR RATING FROM CANDID (FORMERLY GUIDESTAR) AND THE HIGHEST 4-STAR RATING FROM CHARITY NAVIGATOR, AMERICA'S LARGEST INDEPENDENT CHARITY EVALUATOR.









In a year of extraordinary challenges, we haven't wavered in service to the tens of thousands who depend on us: the homeless, the hungry, and those at risk for homelessness, hunger, and other hardship. Through difficult times, we've worked hard. We've prayed. We've leaned on caring staff, on committed volunteers, and on you and other supporters. **BECAUSE OF YOU**, we've kept our promise to feed the hungry, to shelter the homeless, and to bring hope to those near despair. **AND WITH YOU**, we'll meet the challenges of the year ahead with the same: work, prayer, and an abiding belief in the goodness of friends like you – friends who have been the beating heart of Camillus House from our start.



Camillus House and the larger Miami-Dade community lost a great friend last year. Brother Richard Moore, O.H., our Director of Pastoral Care, passed away unexpectedly October 16, 2021. He was just shy of his 60th birthday and two weeks

away from celebrating the jubilee of his vocation.

Through 25 years of service, Brother Richard worked in numerous ministries across England, the U.S., and Canada in social services, mental health, and substance abuse treatment. An avid musician, he played guitar, mandolin, and banjo and shared his love of music through our music therapy program at Camillus.

WE REMEMBER BROTHER RICHARD FONDLY AND HONOR HIM BY CONTINUING HIS COMMITMENT TO THE POOR,
THE VULNERABLE. AND TO THE DOWN AND OUT MEN AND WOMEN HE REFUSED TO GIVE UP ON.



#### "DO GOOD FOR YOURSELF BY DOING GOOD FOR OTHERS."

-ST. JOHN OF GOD

Camillus House is a ministry of The Hospitaller Order of St. John of God. Rooted in Hospitality, the order was founded in the 16th century to continue the charitable work of St. John of God and operates in 53 countries throughout the world, providing a wide range of health care and social welfare programs.





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