



Open Position (FT): SOAR Case Manager

**Position
Summary:**

The Lazarus Program is a specialized street outreach initiative that engages, assesses, treats (medically and mentally) and secures permanent supportive housing placement for persons who are chronically homeless in Miami-Dade County. SSI/SSDI Outreach, Access, and Recovery (SOAR) is a model that helps individuals experiencing or at-risk for homelessness who have mental illness, and/or a co-occurring substance use disorder or other medical impairments apply for Social Security disability benefits. The Lazarus Program SOAR Case Manager must be able to work in non-traditional settings and unstructured environments.

is the key point of contact for clients and is responsible for developing strategies for engaging clients on the streets and developing a path to housing with the support of continuum of care partners. Majority of the work, from initial outreach and engagement through housing, is performed with clients on the street. A Lazarus Program Case Manager must be an energetic self-starter, passionate about helping homeless individuals, have excellent communication skills, be attentive to detail and relentless in driving outcomes.

The ideal candidate will be familiar and comfortable with homeless individuals and street culture and will demonstrate an ability to establish trusting, hopeful relationships with these individuals

**Qualifications
Required:**

Ability to understand and practice the mission of Camillus House.
Education: Bachelor's Degree in Mental Health/Social Work or related field.
Language: Proficiency in oral and written English required; Spanish preferred and other languages a plus (i.e. Creole).
Skills: Computer literacy required (Word, Excel, other data entry programs)
Successful completion of Toxicology test and of Criminal Background Check.
Successful completion of Level II screening.
Valid FL Driver License with clean driving record

**Qualifications
Preferred:**

Culturally sensitive to the social, psychological and healthcare needs of the vulnerable populations serviced.
Strong organizational, interpersonal and communication skills in order to meet deadlines and handle multiple tasks.
Demonstrates a high level of productivity while remaining calm and effective under pressure.
A self-starter with demonstrated ability to work independently, as well as, with multidisciplinary teams and co-workers.
Ability to maintain a high level of poise and professionalism in all circumstances.
Ability to establish supportive, respectful, trusting relationships with persons with histories of homelessness, severe and persistent mental illnesses, trauma, and co-occurring substance use disorders.

Strong commitment to the right and ability of each person with a severe and persistent mental illness to live in normal community residences, work in market jobs; and have access to helpful, adequate, competent and continuous support and services

Responsibilities:

Commitment to the Values and Mission of the Brothers of St. John of God as witnessed through Camillus House in serving the needs of the underserved populations.

Hospitality: Create an environment where people can feel welcomed, comfortable, understood, esteemed and loved.

Respect: Recognize the richness of God's gifts and His presence in every person regardless of age, situation in life, culture or religion.

Spirituality: Nurture a brighter, happier and richer life in time of suffering and struggle; empowering confidence in living with joy.

Quality: Work toward creating centers of excellence; fostering continuous improvement.

Healing: Respond to the need of the whole person – body, mind and spirit; energizing new hope.

Responsibility: Encourage cooperation as a way of promoting standards of competency, efficiency and accountability as we carry out our duties in the Mission.

Work with a core group of individuals consistently over time in order to create a plan to meet their needs, particularly with those who may not independently seek services;

Draft bio-psychosocial summaries for all SOAR applicants;

Track all SOAR applications through completion, including appeals as needed;

Ensure data entry into OAT, the national SOAR database;

Document client engagement through case notes according to established policies and procedure.

Participate in staff organizational meetings and treatment planning review meetings.

Collaborate with community substance abuse and mental health providers to ensure seamless referral and services from street outreach to longer term mental health services.

Coordinate with state vocational rehabilitation and other employment services, as needed.

Assist the client with benefits establishment (SSI, Veterans pensions, etc.) obtaining ID, birth certificate, social security cards, provide employment linkages and assistance and housing referrals.

Work with the referral sources and community partners to identify candidates through team meetings, outreaches, and referrals.

Initiate paperwork with consumers as referred to program by filing initial documentation of representation with SSA office.

Complete interviews with consumers to gather information to complete SSI/SSDI applications.

Gather medical records and other information to complete SSI/SSDI applications.

Write SOAR Medical Summary Reports for consumer applications.

Accompany consumers to appointments at the Social Security Administration.
Coordinate visits to medical doctors, psychiatrists, and other specialists to obtain evidence for case.

Help clients to access reliable transportation (e.g., obtain a driver's license and car, arrange for cabs, access bus line, find rides).

Provide individual supportive therapy (e.g., problem solving, role-playing, modeling and support), social-skill development, and assertiveness training to increase client social and interpersonal activities in community settings.

Conduct daily street outreach.

Drive clients as needed to appointments.

Other Duties as assigned.

CAMILLUS HOUSE IS AN EQUAL OPPORTUNITY EMPLOYER